



## Offices

### UK

#### SERVICE DIVISION

MARCONI INSTRUMENTS LTD.  
The Airport  
LUTON  
Bedfordshire LU2 9NS  
Telephone : [44] (0582) 33866  
Telex : 825248  
Fax : [44] (0582) 417573 (Gp. 3)

#### HEAD OFFICE

MARCONI INSTRUMENTS LTD.  
Longacres  
ST ALBANS  
Hertfordshire AL4 0JN  
Telephone : [44] (0727) 59292  
Telex : 23350  
Fax : [44] (0727) 57481 (Gp. 3)

### FRANCE

MARCONI INSTRUMENTS  
18 Rue du Plessis-Briard, Le Canal  
Courcouronnes  
91023 EVRY  
Telephone : [33] (1) 6077 9066  
Telex : 604482  
Fax : [33] (1) 6077 6922

### GERMAN FEDERAL REPUBLIC

MARCONI MESSTECHNIK G.m.b.H.  
Landsberger Strasse 65  
Postfach 1929  
8034 GERMERING  
Telephone : [49] (89) 84 9360  
Telex : 5212642  
Fax : [49] (89) 84 19142 (Gp. 3)

### SPAIN

MARCONI INSTRUMENTOS S.A.  
General Yague 6 bis-5  
28020 MADRID  
Telephone : [34] (1) 455 0391  
Telex : 47199  
Fax : [34] (1) 455 1922 (Gp. 3)

### USA

MARCONI INSTRUMENTS  
3 Pearl Court  
Allendale Park  
ALLENDALE  
New Jersey 07401  
Telephone : [1] (201) 934 9050  
Telex : 6853077  
Twx : (710) 991 9752  
Fax : [1] (201) 934 9229

*In telephone and fax nos. [ ] = country code, ( ) = area code*

# Service Centres

All Marconi Instruments products are supported by the following network of service centres.

Details of these establishments may change from time to time. If you experience difficulties please contact our Customer Support Group, at the UK Service Division – address overleaf.

## ABU DHABI

Business Communications UAE Ltd.  
P.O. Box 2534  
Telephone: [971] (2) 720646  
Telex: 22457 BCLAH EM  
Fax: N/A

## ALGERIA

Enterprise National des Ind. Elec.  
Unite de Maintenance et de Calibration  
des Equipments Electroniques  
Zone Ind. Route de MAscata  
SIDI-BEL-ABBES – B.P. 121  
Telephone: [213] 242269  
Telex: 16021  
Fax: N/A

## ANGOLA

Republica Popular de Technida  
Caixa Postal 1619  
LUANDA  
Telephone: [244] (2) 32306  
Telex: 3019 TECDATA AN  
Fax: N/A

## AUSTRALIA

Marconi Instruments  
2 Giffnock Avenue,  
North Ryde,  
NEW SOUTH WALES, 2113  
Telephone: [61] (2) 887-6222  
Telex: 26080/20511  
Fax: [61] (2) 888-3447

## AUSTRIA

LB Electronics G.m.b.H.  
Doeblinger Hauptstrasse 95  
1190 WIEN  
Telephone: [43] (222) 324151/2/3  
Telex: 133722 LIND A  
Fax: [43] (222)-368434

## BAHRAIN

Aerradio Technical Services W.L.L.  
P O Box 26803  
MANAMA  
Telephone: [973] 243390  
Telex: 8226 ATS BN  
Fax: [973]-727811

## BANGLADESH

AEI English Elec. of Bangladesh Ltd.  
71 Dilkusha Commercial Area  
G.P.O. Box 248  
DACC 2  
Telephone: [880] (2) 252415  
Telex: 65734 GEGB B  
Fax: N/A

## BARBADOS, WI

Geddes Grant (Barbados) Ltd.  
P.O. Box 238  
BRIDGETOWN  
Telephone: [1809] 426-1070  
Telex: 2292 GEDDES WB  
Fax: N/A

## BELGIUM

MCR Electronics Marketing  
Chaussee de Nivelles 100  
1420 BRAINE – L’ ALLEUD  
Telephone: [32] (2) 3848062  
Telex: 62569 MCR B  
Fax: [32] (2) 3850867

## BRAZIL

Elenco  
Rua Major Sertorio 463-4 Ander  
01222 – SAO PAULO  
Telephone: [55] (11) 257-3645  
Telex: 25588 PYRO BR  
Fax: N/A

## BULGARIA

SE Televizioni I Radio Servizi  
Bulvd Sliictza 152  
SOFIA 1000  
Telephone: [359] (2) 3141142  
Telex: 23419 TRSKS BG  
Fax: N/A

## CANADA

Canadian Marconi Co.  
Electronics Instruments Dept.  
Commercial Communications Div., Box 58  
2442 Trenton Avenue  
MONTREAL QUEBEC H3P 1Y9  
Telephone: [1] (514) 341-7630  
Telex: 05 827822 VIA GLOBETEX  
Fax: [1] (514) 345-9685

## CHILE

Gibbs y Cia S.A.C.  
P. O. Box 1 – T TAJAMAR  
Auda Providencia 1050  
Torres de Tajamar  
SANTIAGO 9  
Telephone: [56] (2) 2222072  
Telex: 340309 GIBBS CK  
Fax: N/A

## CHINA (PRC)

Marconi Service Centre  
P.O. Box 9506  
BEIJING  
Telephone: [86] (1) 215529  
Telex: 22206 MARCO CN  
Fax: N/A

Marconi Instruments  
Shanghai Service Station  
424 Huai Hai XI Road  
SHANGHAI  
Telephone: [86] (21) 523633  
Telex: 33390 AERO CN  
Fax: N/A

## CZECHOSLOVAKIA

Tesla Eltos Diz  
Servis Mericich Pristolou  
Rostislavova 13  
140 00  
PRAHA 4  
Telephone: [42] (2) 433471  
Telex: 122942 TEEL C  
Fax: N/A

## DENMARK

Instruktek A/S  
Christianholmsgade  
DK-8700 HORSENS  
Telephone: [45] (5) 611100  
Telex: 61656 INTEK DK  
Fax: [45] (5) 615658

## DUBAI

Business Communications UAE Ltd.  
P.O. Box 233  
Telephone: [971] (4) 225135/6/7  
Telex: 47631 DUTEN EM  
Fax: [971] (4) 665157

## EGYPT, ARAB REPUBLIC OF

Metra  
Middle East Trading & Engineering Co.  
P.O. Box 184  
ORMAN – GUIZA  
Cairo  
Telephone: [20] (2) 729944  
Telex: 937719 METRA UN  
Fax: N/A

## Fiji

AWA NEW ZEALAND LTD.,  
P O Box 858  
SUVA  
Telephone: [679] 312070/79  
Telex: 2347 AWA FIJI FS  
Fax: [679] 64005

## FINLAND

Electronics Service Dept.  
Kaukomarkkinat Oy  
Kutajantie 4  
SF-02630 ESPOO 63  
P.O. Box 40  
Telephone: [358] (0) 521-5150/5151  
Telex: 124469 KAUKO SF  
Fax: [358] (0) 521-5288

## FRANCE

Marconi Instruments  
18 Rue du Plessis-Briard, Le Canal  
Courcouronnes  
91023 EVRY  
Telephone: [33] (1) 60779066  
Telex: MARCONI 604482  
Fax: [33] (1) 60776922

## GERMAN FEDERAL REPUBLIC

Marconi Messtechnik G.m.b.H.  
Postfach 153  
Landsberger Strasse 65  
D-8034 GERMERING  
Telephone: [49] (89) 849360  
Telex: 5 212 642 MMC D  
Fax: [49] (89) 8419142

## GREECE

ANCO SA  
44 Syngrou Avenue  
ATHENS 11742  
Telephone: [30] (1) 9236861  
Telex: 21503 ANCO GR  
Fax: [30] (1) 9228802

## HONG KONG

Marconi Instruments Ltd.  
702/703 CC Wu Building  
302-308 Hennessy Road  
WANCHAI  
Telephone: [852] (5) 8327988  
Telex: 72369 MINST HX  
Fax: [852] (5) 8938475/8914926

## HUNGARY

MTA Services  
BUDAPEST X1  
P.O. Box 241  
1391 BUDAPEST  
Telephone: [36] (1) 662-366/869-589  
Telex: 225114 MTA MM H  
Fax: N/A

**ICELAND**

Georg Amundason & Co.  
Sudurlandsbraut 6  
P.O. Box 8776  
128 REYKJAVIK  
Telephone: [354] (1) 687820  
Telex: 2108 AMCO IS  
Fax: N/A

**INDIA**

Amil Sales & Agencies Pvt. Ltd.  
A-8 Mohan Co-op Ind. Estate  
Mathura Road  
NEW DELHI 110044  
Telephone: [91] (11) 634362  
Telex: 031 65958/75020/61540 FINE IN  
Fax: [91] (11) 6836571

Amil Sales and Agencies Pvt. Ltd.  
131 15TH Cross  
Malleswaram  
P.O. Box 357  
BANGALORE  
Telephone: [91] (812) 346613/340412/34000  
Telex: 8458269 AIMIL IN  
Fax: N/A

**INDONESIA**

P.T. Centronix Ltd.  
36 Jalan Matraman Raya  
P.O. Box 4304  
JAKARTA  
Telephone: [62] (21) 884187  
Telex: 48216 CENT JKT  
Fax: [62] (21) 881186

**IRELAND**

Neltronics Ltd.  
John Kennedy Road  
Naas Road  
DUBLIN 12  
Telephone: 501845  
Telex: 4837 B NELT EI  
Fax: 552789

**ITALY**

Marconi Italiana SpA  
Via Palmanova 185  
20132 MILAN  
Telephone: [39] (2) 2563141  
Telex: 311467 MARCONI I  
Fax: [39] (2) 2563141 x 240

**JAPAN**

Kikusui Electronics Corp.  
3-1175 Shinmaruko-Higashi  
Nakaharaku - Ku  
Kawasaki-Shi  
KANAGAWA KEN 221  
Telephone: [81] (44) 411-0111  
Telex: 3842678 KECJPNU  
Fax: [81] (44) 433-5647

**JORDAN**

Consult-Tel  
P.O. Box 35055  
AMMAN  
Telephone: [962] (6) 536668  
Telex: 22345 CONS LTJO  
Fax: [962] (6) 637668

**KOREA, REPUBLIC OF**

Lucky Goldstar Int. Corp.  
Lucky Goldstar Twin Towers  
20 Yoido-Dong  
Youngdungpo-gu  
SEOUL 150  
Telephone: [82] (2) 787 5511/5924  
Telex: 27266 LGINTL K  
Fax: [82] (2) 785 7762/3

**KUWAIT**

Al Nasawi Trading Co.  
P.O. Box 3204  
SAFAT  
Telephone: [965] 2461568/70  
Telex: 22131 AAAKT  
Fax: [965] 210473

**MALAYSIA**

GEC of Malaysia Sdn Shd  
WISMA GEC  
Jalan 215-Templer  
P.O. Box 225  
Jalan Sultan  
46050 PETALING JAYA  
Telephone: [60] (3) 7571188  
Telex: 37617 GECMYA MA  
Fax: [60] (3) 521350

**MEXICO**

Mepesa  
Nebraska 199  
Col. Nápoles  
Delegación Benito Juárez  
03810 MEXICO DF  
Telephone: [52] (5) 5230640  
Telex: 258557 MAPE UR  
Fax: [52] (5) 5113965

**NETHERLANDS**

Koning en Hartman Electrotechniek  
P.O. Box 125  
2600 AC DELFT  
Telephone: [31] (15) 609906  
Telex: 38250 KOHA NL  
Fax: [31] (15) 619194

**NEW ZEALAND**

AWA New Zealand Limited  
Wi Neera Drive  
P.O. Box 50-248  
PORIRUA  
Telephone: [64] (4) 75069  
Telex: 31001 AWA NZ  
Fax: [34] (4) 374201

**NORWAY**

Norsk Marconi A.S.  
Ryensvingen 5  
P.O. Box 50  
Manglerud N - 0612 -  
OSLO 6  
Telephone: [47] (2) 680480  
Telex: 77140 NM M  
Fax: [47] (2) 194975

**OMAN, SULTANATE OF**

Sudhail & Saad Bahwan  
P.O. Box 169  
MUSCAT  
Telephone: [968] 793741/793770  
Telex: 3585 BAHWAM ON  
Fax: [968] 796158

**PAKISTAN**

Intermark Limited  
Heilmanns Building  
19 West Wharf Road  
P.O. Box 4775  
KARACHI 2  
Telephone: [92] (21) 202122/24  
Telex: 23049 YAQIN PK  
Fax: N/A

**PERU**

Cantec Compañia Andina TECNICA S.A.  
Calle Herman Verlarde 179  
Casilla 2489  
LIMA 1  
Telephone: [51] (14) 245461 via operator  
Telex: 25231 CANTEC PE  
Fax: N/A

**PHILIPPINES**

Photronix  
P.O. Box 2361  
MCPO Malati  
Metro Manila 3117  
Telephone: [63] (2) 887041/880274  
Telex: 075/80451 PTRNPK PT  
Fax: N/A

**POLAND**

Dialcg  
96-313 Jaktorow  
CHYLICE 5  
Woj. Skierawickie  
Telephone: [48] (22) 369746  
Telex: 286361  
Fax: N/A

**PORTUGAL**

Pinto Basto-Electrotecnia e  
Maquinas Lda  
Av 24 de Julho 1-30  
1200 LISBON  
Telephone: [351] (1) 692041  
Telex: 16819 SOCIL P  
Fax: [351] (1) 371231

**QATAR**

Business Communications Qatar Ltd.  
P.O. Box 3656  
DOHA  
Telephone: [974] 325851  
Telex: 4454 BDQ DH  
Fax: N/A

**SAUDI ARABIA**

Elec. Equipment Marketing Co.  
P.O. Box 3750  
RIYADH  
Telephone: [966] (1) 4771650  
Telex: 401120 ZUHAIR SJ  
Fax: [966] (1) 4785140

**SINGAPORE**

GEC Singapore Pte. Ltd.  
Electronics & Telecoms  
Magnet House  
P.O. Box 4046  
985 Bukit Timah  
SINGAPORE 2158  
Telephone: [65] 4663011  
Telex: 36730 GECSRS RS  
Fax: [65] 4698258

**SPAIN**

Marconi Instrumentos S.A.  
General Vaque 6 bis-5  
28020 MADRID  
Telephone: [34] (1) 4550391  
Telex: 47199 MIES  
Fax: [34] (1) 4551922

**SWEDEN**

Pronto AB.  
Hemvägsgatan 15  
P.O. Box 1358  
S17126 SOLNA  
Telephone: [46] (8) 7339300  
Telex: 19270 PROS  
Fax: [46] (8) 7645009

**SWITZERLAND**

Caltest A.G.  
Weierackerstr. 15  
CH-8114 DAENIKON  
Telephone: [41] (1) 844-3274  
Telex: 827149 CAL CH  
Fax: N/A

**SYRIA**

Recherches et Realisations  
Industrielles S.A.R.L.  
P.O. Box 2932  
DAMASCUS  
Telephone: [963] (11) 228284  
Telex: 419120 ORTEXO SY  
Fax: N/A

**TAIWAN**

Victory Technology Corp.  
7 Fl No. 396  
SEC/Keeling Road  
P.O. Box 26-466  
TAIPEI  
Telephone: [886] (2) 7085657  
Telex: 26987 VICTECH  
Fax: [886] (2) 7021884

**THAILAND**

Yip Tsoi & Jacks Ltd.  
523 Manaprutharam Road  
P.O. Box 2611  
BANGKOK  
Thailand Postal Zone 10501  
Telephone: [66] (2) 236-9294/9  
Telex: 82929 YIPJACKS TH.  
Fax: [66] (2) 236-5693

**TUNISIA**

So. Tu. F.E.R. Storno Tunisie  
51 Rue Alain Savary  
TUNIS 1002  
Telephone: [216] (1) 284000/285661  
Telex: 14908 LASELK  
Fax: N/A

**TURKEY**

Orko Mumessilik  
Technik Cihazlar Ticaret Ve  
Sanayii A.S.  
Tunus Caddesi 85/9  
Kavakildere  
ANKARA  
Telephone: [90] (41) 266180  
Telex: 44498 OKAS TR  
Fax: N/A

**UNITED ARAB EMIRATES**  
(see ABU DHABI and DUBAI)**URUGUAY**

Pellmar S.A.  
Casilla Correo 6125  
Piedras 676  
MONTEVIDEO  
Telephone: [598] (2) 901447  
Telex: 6685 UY  
Fax: N/A

**U.S.A.**

Marconi Instruments  
3 Pearl Court.  
ALLENDALE NJ  
New Jersey 07401  
Telephone: [1] (201) 934-9050  
Telex: 685307 MI USA UW  
Fax: [1] (201) 934-9229

**VENEZUELA**

Marcoms de Venezuela C.A.  
Edif. Exagon Piso 6, OFC61  
Av Romulo Gallegos el Marques  
Apartado 76702  
CARACAS 1070A  
Telephone: [58] (2) 239-3790/6752/4854  
Telex: 29563 MAR VC  
Fax: N/A

**YUGOSLAVIA**

Riz-OUR Ieta  
41030 ZAGREB-LUKO  
Slave Goluba 2  
Telephone: [38] (11) 341141 TO 149  
Telex: 11390 YUGHEM YU  
Fax: N/A

**ZIMBABWE**

KDB Holdings (Pvt.) Ltd.  
P.O. Box 2500  
HARARE  
Telephone: [263] (0) 793681  
Telex: 4329 ZW  
Fax: [263] (0) 736059



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**ANGOLA,  
REPÚBLICA POPULAR DE**  
Tecnidata  
Caixa Postal 1619  
LUANDA  
Telephone: 32306  
Telex: 3019 TECDATA AN

**AUSTRALIA**  
Marconi Instruments  
2 Giffnock Avenue  
P.O. Box 143  
North Ryde  
NSW 2113  
Telephone: 887-6222  
Telex: 26080, 20511

**AUSTRIA**  
L. B. Electronics G.m.b.H.  
Döblinger Hauptstrasse 95  
A-1190 WIEN  
Telephone: 222-367660  
Telex: 133722 LINDA

**BAHRAIN**  
Aeradio Technical Services W.L.L.  
P.O. Box 26803  
MANAMA  
Telephone: 243390  
Telex: 8226 ATS BN  
Fax: 727811

**BANGLADESH**  
AEI-English Electric  
of Bangladesh Ltd.  
71 Dilkusha Commercial Area  
GPO Box 248  
DACC 2  
Telephone: 252415  
Telex: 65734 GECB BJ

**BARBADOS**  
Geddes Grant (Barbados) Ltd.  
P.O. Box 238  
Bridgetown, BARBADOS W.I.  
Telephone: 426-1070  
Telex: 2292 GEDDES WB

**BELGIUM**  
M.C.R. Electronics Marketing  
Chaussee de Nivelles 100  
1420 Braine - L'Alleud  
Belgium  
Telephone: 010-32-2-3848062  
Telex: 62569  
Fax: 010-32-2-3850867

**BRAZIL**  
Tecelincro Tecnologia  
Electronica Ltda  
Rua Major Sertorio, 463-4 Andar  
01222 SAO PAULO  
Telephone: 257-3645, 258-4286  
Telex: 1125588 TLNO BR

**BULGARIA**  
Service Centre  
S.D. 'Televisionni i Radioservizi'  
SOFIA  
BUL. '9-ти Септември' 32-40  
Telephone: (92) 523260  
Telex: 23419 RTS BG

**CANADA**  
Canadian Marconi Co.  
Electronic Instruments Dept.  
Commercial Communications Div.  
2442 Trenton Avenue  
MONTREAL P.Q. H3P 1Y9  
Telephone: (514) 341-7630  
Telex: 05-827822  
Fax: 514 340 3100

**CHILE**  
Gibbs y Cia S.A.C.  
Avda Providencia 1050  
P.O. Box 1-T  
Torres De Tajamar  
SANTIAGO  
Telephone: 2231061  
Telex: 340309 GIBBS CK

**CHINA (PRC)**  
The Marconi Company  
P.O. Box 9506  
PEKING  
Telephone: 89 0721 (Ext. 129)  
Telex: 22206 MARCO CN

**COLOMBIA**  
Telelectronica Limitida  
Apartado Aereo 29785  
Avenida 40A, No 13-06  
Piso 2  
BOGOTÁ D.E.  
Telephone: 2 45 63 91  
Telex: 45173 TELET CO

**COSTA RICA**  
Soni Vision S.A.  
Apartado 620-1000  
San Jose  
COSTA RICA  
Telephone: 23-58-87  
Telex: 2645 ELEPEX CR

**CZECHOSLOVAKIA**  
Service Centre  
Tesla Eltos  
14000 Praha 4  
ROSTISLAVOVA 13  
Telephone: (2) 433471  
Telex: 122942 TENU C

**DENMARK**  
Instruktek A/S  
Christiansholmsgade  
DK-8700 HORSENS  
Telephone: (5) 611100  
Telex: 61656 INTEK DK

**DUBAI**  
Business Communications  
UAE (Private) Ltd.  
P.O. Box 233  
DUBAI UAE  
Telephone: 225135-6-7, 220186-7-8  
Telex: 47631 DUTEN EM

**EGYPT, ARAB REPUBLIC OF**  
Metra  
Middle East Trading &  
Engineering Co.  
P.O. Box 184  
ORMAN-GUIZA  
Telephone: 729944, 729105  
Telex: 93719 METRA UN

**EIRE**  
Neutronics Ltd.  
John F. Kennedy Road  
Naas Road  
DUBLIN 12  
Telephone: 01501845  
Telex: 4837 NELT EI

**FIJI**  
AWA New Zealand Ltd.  
P.O. Box 858  
SUVA  
Telephone: 312070-79  
Telex: 2347 AWA FIJI FJ

**FINLAND**  
Kaukomarkkinat Oy  
Kutoantie 4  
SF 02630 ESPOO 63  
Telephone: 0 5211  
Telex: 124469 KAUKO SF

**FRANCE**  
Marconi Instruments  
Z.I. "Le Canal"  
18 Rue du Plessis-Briard  
91023 COURCOURONNES  
Evry CEDEX  
Telephone: (6) 077 9066  
Telex: 690482

**GERMANY, FEDERAL  
REPUBLIC OF**  
Marconi Messtechnik G.m.b.H.  
Landsberger Strasse 65  
8034 GERMERING  
Telephone: 89 84 93 60  
Telex: 05 212 642

**GREECE**  
Anco S.A.  
44 Syngrou Avenue  
ATHENS 117-42  
Telephone: 923 6861  
Telex: 215303

**HONG KONG**  
Marconi Instruments  
702/703 CC Wu Building  
302-308 Hennessy Road  
Wanchai  
Telephone: (5) 8327988  
Telex: 72369  
Fax: (5) 8914926

**HUNGARY**  
Service Centre  
MTA-MMSZ  
BUDAPEST XI  
Szakasits Arpad Ut 59-61  
Telephone: (1) 662399  
Telex: 225114 MTAMM H

**ICELAND**  
George Amundason & Co.  
P.O. Box 8776  
128 Reykjavik  
REYKJAVIK  
Telephone: 81180  
Telex: 2108 AMCO IS

**INDIA**  
Aimii Sales and Agencies  
Private Ltd.  
A8 Mohan Co-operative Ind. Est.  
Mathura Road  
NEW DELHI 110 044  
Telephone: 6834362  
Telex: 031 61540

**INDONESIA**  
P.T. Centronix  
36 Jalan Matraman Raya  
JAKARTA  
Telephone: 884187  
Telex: 48216 CENT JKT

**IRAN**  
Zaeim Electronic Ind. Co. Ltd.  
21 Zaeim Building  
Niloo St., Vanak Square  
TEHRAN (P.O. Box 14155-1434)  
Telephone: 681214/15, 683551  
Telex: 212997 ZEIM IR

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(see MIDDLE EAST)

**ITALY**  
Marconi Italiana SpA  
Via Palmanova 185  
20132 MILANO  
Telephone: 02/256 31 41  
Telex: 311467 MARCONI

**JAPAN**  
Rikei Corporation  
Shinjuku Nomura Bldg.  
1-26-2 Nishishinjuku  
Shinjuku-Ku  
TOKYO  
Telephone: (03) 345-1411  
Telex: J24208, RIKEI  
Fax: 344 3949

<b>JORDAN</b> Consult-Tel, P.O. Box 35055 AMMAN Telephone: 636668 Telex: 22345 CONS LTJO	<b>NETHERLANDS</b> Koning en Hartman Elektrotechniek B.V. P.O. Box 125 2600 AC DELFT Telephone: 15 609906 Telex: 38250	<b>QATAR</b> Business Communications Qatar P.O. Box 3656 DOHA Telephone: 325851, 325164 Telex: 4454 BCQ DH Fax: 443871	<b>TURKEY</b> Orko Mumessilik Teknik Cihazlar Ticaret ve Sanayii A.S. Tunus Caddesi, 85/8 Kavaklıdere ANKARA Telephone: 22 60 47 Telex: 44498 OKAS TR
<b>KENYA</b> S.A. Pegrum and Co. Ltd. P.O. Box 41093 NAIROBI Telephone: 331626, 331746 Telex: 22956 PEGRUME	<b>NEW ZEALAND</b> AWA New Zealand Ltd. Wi-Neera Drive PORIRUA P.O. BOX 50-248 Telephone: 75069 Telex: AWA NZ 31001	<b>SAUDI ARABIA</b> Electronic Equipment Marketing Company P.O. Box 3750 RIYADH Telephone: 4771650, 4783393 Telex: 401120 ZUHAIR SJ Fax: 4785140	<b>UNITED ARAB EMIRATES</b> (see ABU DHABI and DUBAI)
<b>KOREA, REPUBLIC OF</b> Lucky Goldstar International Corporation Import Sec. 3 Electric & Electronics Dept Lucky-Goldstar Twin Tower 20, Yoido-dong Youngdungpo-gu Seoul 150, Korea Telex: LGINTL K27266 Fax: 785-7762/3	<b>NIGERIA</b> GEC Telecommunications (Nigeria) Ltd. P.O. Box 2213 Apapa, LAGOS Telephone: 803230/2 Telex: 21385	<b>SINGAPORE</b> The General Electric Company of Singapore Pte. Ltd. P.O. Box 4046 Bukit Timah <b>SINGAPORE</b> Telephone: 4663011 Telex: GECSRS RS 36730 Fax: 4698258	<b>URUGUAY</b> Pellmar S.A. Casilla Correo 6125 Piedras 676 MONTEVIDEO Telephone: 901447 Telex: PELLMAR UY 6685
<b>KUWAIT</b> Al-Nawasi Trading Co. P.O. Box 3204 SAFAT Telephone: 246169/70, 71 Telex: 22131 AAA KT Fax: 241-473	<b>NORWAY</b> Norsk Marconi A.S. Ryensvingen 5 Post Boks 50 Manglerud OSLO, 6 Telephone: 68-04-80 Telex: 77140	<b>SPAIN</b> Marconi Instruments S.A. General Yague 6 bis-5 28020 MADRID Telephone: (1) 4550391 Telex: 47199 MIES E Fax: (1) 4551922	<b>U.S.A.</b> Marconi Instruments 3 Pearl Court Allendale N.J. 07401 Telephone: (201) 934 9050 Twx: (710) 991 9752 Fax: (201) 934 9229 Telex: 6853077
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<b>MAURITIUS</b> Rey & Lenferna Ltd 10 Edith Cavell Street PORT LOUIS Telephone: 2-0261 Telex: 4297 REYFER IW	<b>POLAND</b> Service Centre P.Z. 'Dialog' 96-313 Jaktorow CHYLICE 5 Woj. Skieriewickie Telephone: (22)-552424	<b>SYRIA</b> Recherches et Réalisations Industrielles S.A.R.L. P.O. Box 2932 DAMASCUS Telephone: 228284, 222633 Telex: 419120 ORTEXO SY (Attn. RRI)	<b>ZAMBIA</b> International Aeradio (Zambia) Ltd P.O. Box 31253 LUSAKA Telephone: 73758, 72200 Telex: 43260 IALZAM ZA
<b>MEXICO</b> Mapesa Nebraska 199 03810 Mexico DF Telephone: 523-06-40 Telex: 258557 MAPE UR	<b>PORTUGAL</b> PINTO BASTO-Electrotecnia e Maquinas Lda Av 24 de Julho 1-3 <sup>o</sup> 1200 LISBOA Portugal Telephone: 361581-373601 Telex: 13516 BASTO P Fax: 371231	<b>THAILAND</b> Yip in Tsoi & Jacks Ltd. 523 Mahaprutharam Road G.P.O. Box 2611 BANGKOK Telephone: 233-1390 Telex: 82929 YIPJACK TH	<b>ZIMBABWE</b> KDB Holdings (Pvt.) Ltd P.O. Box 2500 HARARE Telephone: 793681 Telex: 4-329 ZW
<b>MIDDLE EAST</b> Export Regional Manager Marconi Instruments Ltd Longacres St. Albans Herts. U.K. Telephone: 0727-59292 Telex: 23350 Fax: 0727-57481 (Gp 3)		<b>TUNISIA</b> So. Tu. F.E.R. Storno Tunisie 51 Rue Alain Savary TUNIS 1002 Telephone: 284000 Telex: 14908 LASELK	<b>UK</b> <b>Distributors</b> STC Instrument Services Edinburgh Way Harlow Essex CM20 2DF Telephone: 0279 29522  Electronic Brokers Ltd 140-146 Camden Street London NW1 9PB Telephone: 01-267 7070

## **GUARANTEE CLAIM FORM**

**When making a claim under guarantee  
please complete this form and post to  
the Service Division**

**NOTE: Customers outside the U.K.  
are requested to return this form to  
their nearest Agent.**

Postage  
will be paid  
by  
Marconi  
Instruments  
Limited

Do not affix Postage Stamps if posted in  
Gt. Britain, Channel Islands or N. Ireland

2nd FOLD

**BUSINESS REPLY SERVICE**  
Licence No. SB 89

1st FOLD

**Service Division  
MARCONI INSTRUMENTS LTD.  
THE AIRPORT  
LUTON  
BEDS  
LU2 6BF**

3rd FOLD

**TUCK IN**

Printed in England

**Instrument Type:** \_\_\_\_\_ **Serial No.** \_\_\_\_\_

**Name & address of Company:** \_\_\_\_\_

**Name of user:** \_\_\_\_\_

Dept: \_\_\_\_\_ Phone No. \_\_\_\_\_ Ext: \_\_\_\_\_

**Name of purchaser if different from above:** \_\_\_\_\_

**Date of purchase:** \_\_\_\_\_

**Power supply:** **A.C.**        **D.C.**         
Stabilised  Unstabilised

**Fault symptom** (If fault is intermittent, state how instrument was set up; how long after switch on does fault appear)

Is claim due to transit damage:  YES  NO

If YES have carriers been notified:  YES  NO

**For M.I. use only**



Service Division

Marconi Instruments Limited,  
The Airport,  
Luton, Bedfordshire LU2 9NS  
Telephone: (0582) 33866 Telex: 825248

## INSTRUMENT PERFORMANCE REPORT

Dear Customer,

We trust you received this instrument in good condition and that it completely meets your requirements.

We are continually trying to improve the performance of our products and to meet your needs more closely. Should you therefore discover any problem with this instrument, or if you have any suggestions for improvement, we would appreciate your help by completing the attached questionnaire.

G.C. Briggs.  
SERVICE MANAGER



13. (continued)

.....Fold and staple.....

Postage  
will be  
paid by  
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Do not affix Postage Stamps if posted in  
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BUSINESS REPLY SERVICE  
Licence No SB 89

2

Marconi Instruments Ltd.  
Service Division  
The Airport  
LUTON  
Bedfordshire LU2 6BR  
UK

.....Fold and staple.....

# INSTRUMENT PERFORMANCE REPORT

1. NAME ..... 2. DATE .....

3. POSITION ..... 4. TELEPHONE:

5. ADDRESS ..... .....

www.ijerph.org

## COUNTRY

## COUNTRY

.....

6. ACKNOWLEDGEMENT REQUIRED?  YES  NO

YES  NO

7. INSTRUMENT PART NO.  -

8. SERIAL NO. .... 9. SOFTWARE ISSUE ....

10. SUBJECT OF REPORT – (Please tick and give details in section 13)

SOFTWARE BUG       HARDWARE FAULT      } (If there is a problem with the operation of the instrument)

IMPROVEMENT (Additional feature proposed)  OTHER

## 11. EFFECT:-

<input type="checkbox"/>	CRITICAL (Instrument unusable)	<input type="checkbox"/>	MAJOR (Problem prevents correct operation)
<input type="checkbox"/>	MINOR (Problem causes annoyance)		

## 12. REPRODUCIBLE:-

YES (Please tick and explain how to reproduce fault in section 13)

NO  OCCASIONALLY

13. ADDITIONAL INFORMATION – (Continue overleaf if necessary):–